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Arriba Juntos



Annual Report 2011-2012

Over 85,000 community members have accessed
AJ programs and services during the fiscal year 2011-2012

Dear Friends,

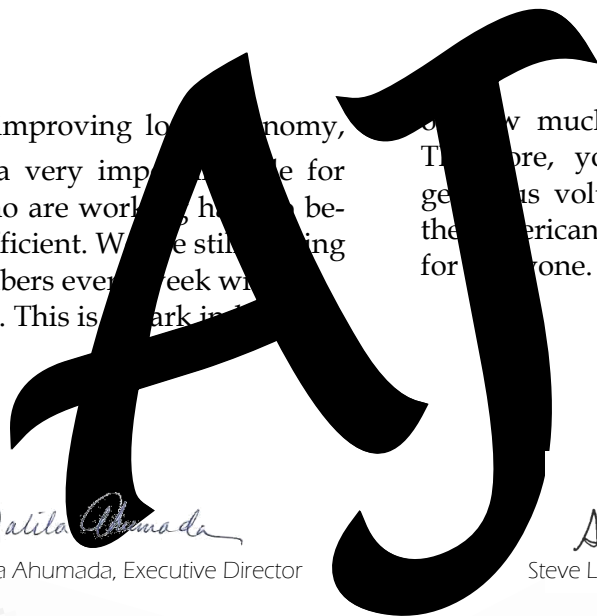
Despite the signs of an improving local economy, so much help is needed in our community. Arriba Juntos still plays a very important role for 85,000 San Franciscans who are working hard to become economically self-sufficient. While still serving over 900 community members every week with our Thursday Food Pantry. This is a mark in

Therefore, your continued financial support and generous volunteer work allows AJ to ensure that the American Dream is achievable and within reach for everyone.



Dalila Ahumada

Dalila Ahumada, Executive Director



Steve Lewey

Steve Lewey, Board President



Five Decades of Arriba Juntos

The 1900s: In May 13, 1965, the late James H. McAlister, Esq., Herman E. Gallegos, MSW, and the late Leandro P. Soto, the agency's first Executive Director, founded Arriba Juntos. The first programs were Horizons Unlimited, a youth education and employment program; the New Careers Program, an employment program for adults; and a Newcomers' Center for immigrants from Central and South America, located in the old St. Peter's school building at 1249 Alabama Street. In 1969, the agency moved to the old Labor Temple at 2940 16th Street at Capp. During the Seventies, United Way funded the agency's administration. Programs were funded by the National Institute of Mental Health, City College of San Francisco, various foundations, and the Mayor's Office of Employment and Training, which administered the Department of Labor's CETA program. Arriba Juntos' most notable program during this decade was an on-the-job training (OJT) program to train food checkers for Safeway Stores. In the 1980's, the agency's office was located at 2017 Mission Street on the corner of 16th Street. Arriba Juntos started several new programs. Among them were the Institute for the Arts of Living (IAL), funded by the San Francisco Mental Health Department; a free home weatherization program for low-income San Francisco residents and a minor home repair program for low-income home-owners, funded by PG&E; a Certified Nursing Assistant (CNA) training program; and the Adelante program, a basic skills training program for youth from low income families. In 1987, with the assistance of the Mayor's Office of Housing, the Local Initiatives Support Corporation (LISC), and the Barker Patrinely Group (a local real estate developer), Arriba Juntos broke ground to construct a housing development for low and moderate-income families. In the early

1990's, Arriba Juntos opened 48 affordable rental units called the Leandro Soto Apartments on the east side of Mission Street between 17th and 18th Streets. In the same decade, Arriba Juntos purchased its own building at 1850 Mission Street between 14th and 15th Streets. Arriba Juntos has served as the premier site for the San Francisco Youth Opportunity Program for five years. Arriba Juntos was the lead agency for "Jovenes Unidos", a multi-agency collaborative funded by the San Francisco Department of Youth and their Families (DCYF). Arriba Juntos started another new program called the Homeless Employment Collaborative (HEC) funded by the Private Industry Council of San Francisco (PIC) as well as the HomeWORC program funded by the Department of Human Services (DHS) to upgrade the skills of people who work in agencies that serve the homeless population of San Francisco.

The 2000s: At the start of the second millennium, Arriba Juntos added several new programs: the Mission Safe Haven program, a life skills and self-sufficiency employment program for disadvantaged youth funded by the Mayor's Office of Criminal Justice (MOCJ); the MUNI Entry Level Maintenance Training program, a collaboration with DHS and the San Francisco Municipal Railway (MUNI); an English as a Second Language (ESL) training program funded by DHS for welfare recipients; the Northwest Community Response Network (NCRN), a collaborative effort to reduce street-level violence in the Mission, Western Addition, and SOMA/Tenderloin areas; and Continuing Education Unit (CEU) training that is required for CNA license renewal, approved by DHS and BPPVE. Arriba Juntos also serves as an authorized testing site for the

Microsoft Office Specialist Certification (MOSC). A more recent initiative is the institution of comprehensive employment and educational services for at-risk youth, the Youth Power-Up program that includes Basic Remedial Education (BRE), General Education Diploma (GED) preparation, and Computer Remedial Education (CRE). Other new services for the community at large include a weekly food distribution program at Arriba Juntos' parking lot, in coordination with the San Francisco Food Bank. As part of a continuing effort to reach out to our community, Arriba Juntos, in association with other organizations and local businesses, hosts a toy giveaway event, "La Posada," for more than 1,500 children and their families. During tax season, Arriba Juntos serves as a host site for free tax preparation. Also, Arriba Juntos assists low-income participants in filling out applications for Food Stamps and PG&E California Alternate Rates for Energy (CARE) program, which provides monthly discounts on energy bills for income-qualified households. Supporting the mission of promoting economic self-sufficiency, Arriba Juntos runs a flea market on weekends for local vendors to sell their products. Also, Arriba Juntos opened a Boutique with the goal of providing professional clothing for clients and community members to wear for interviews and at their work site. The agency hosts a Clean Slate Walk-in Clinic in partnership with the San Francisco Public Defender's Office twice a month, where participants with a criminal past have the opportunity to speak to a Clean Slate attorney about clearing their criminal records and cleaning their DMV records. A new addition to AJ's programs is the Rapid Response Program (RRP) designed to re-engage CalWORKS clients through a transitional employment assignment at Arriba Juntos.

Our workforce services include skills assessment, occupational training, work readiness/life skills, job leads, job placement, post placement, retention, and follow-up services. In addition, we provide wrap around services, intensive supportive services, customized case management and referrals to connect clients to the resources that would facilitate their journey to self-sufficiency.

Technology

The **Homeless Employment Collaborative (HEC)** is a collective of ten community-based non-profit organizations in which Arriba Juntos is the lead agency. As part of HEC, AJ offers the **Automated Office Skills Training (AOST)** computer program which is designed to prepare students for employment in a computerized office environment, incorporating work readiness skills, classroom instruction, and internship opportunities.

Our Introduction to Computers in Spanish (ICS) program includes basic computer operation, word processing, spreadsheets, web navigation, and e-mail. It provides a vocational angle using resume creation and job-related web searches to prepare students to find employment.

In addition, Arriba Juntos serves as a Microsoft Authorized Testing center for the **Microsoft Office Specialist Certification (MOSC)**, the only Microsoft approved program in the world for certifying proficiency in Microsoft Office desktop applications. AJ also serves as a testing center for Castle Worldwide.



Youth

The **After School** program allows elementary school children to complete all of their homework with one-on-one assistance from tutors and participate in fun educational and recreational activities. Arriba Juntos extends these services throughout the summer.

Arriba Juntos also provides the following comprehensive employment and educational services to at-risk-youth: 1) The **Basic Remedial Education (BRE)** program covers basic math, reading and critical thinking. 2) The **General Education Diploma (GED)** preparation class offers students an opportunity to receive guided tutoring to successfully complete the GED test and receive their diploma. 3) The **Computer Remedial Education (CRE)** program helps youth gain computer skills and technological literacy.

Power Up Youth and Youth Employment Services (YES) provides employment services to youth. These programs offer individualized case management, goal oriented employment plans, job readiness classes, life skill workshops, computer classes, GED preparation, job placement assistance and wrap-around support services to assist youth reach economic self-sufficiency.

The **Northwest Community Response Network (NCRN)** is a collaborative effort to reduce street-level violence in the Mission, Western Addition, and SOMA/Tenderloin areas by providing street outreach, family support and aftercare services through a 24-hour crisis line.



Health Careers

Our **Homecare** training program prepares students to become caregivers and provide support to elders or incapacitated individuals with activities of daily living needs in their own homes. In addition, the **Nurse Assistant/Home Health Aide (NA/HHA)** training program is designed to prepare students to provide health services to patients in long-term care facilities, hospitals and private homes. After successful completion of the program, graduates are eligible to take the state certification exam on-site.

The health careers program also includes a **Cardiopulmonary Resuscitation (CPR)** course to obtain the American Safety and Health Institute Certification, which is valid for two years. In addition it offers **Continuing Education Units (CEUs)** that are required for the CNA license renewal.

Our **Job Readiness Services** offer **Adult Basic Education Skills (ABE)** and **Limited English Proficiency (LEP)**, both provide a real world adult education and a comprehensive approach to learning English combined with job readiness and placement services. Students develop literacy and numeracy through life-based scenarios and are encouraged to attain their GED in the process.

The **HomeWORC (Homeless People Working for Opportunity, Resource, and Change)** is an employment and training program for homeless and formerly homeless front-line staff and volunteers working in the homeless services industry that provides them with the skills and knowledge to advance into higher-level and better-paying positions.

The **Rapid Response Program (RRP)** aims to re-engage CalWORKS participants into the workforce by providing them with a one-month transitional employment opportunity at Arriba Juntos and work readiness/life skills preparation.

The **Community Jobs Program (CJP)** is a transitional employment program for CalWORKS and PAES participants to gain valuable work experience and skills through placement at a community based organization. Simultaneously, participants receive classroom GED preparation, professional development, computer skills training and intensive case management

Every year AJ assists and supports thousands of families and individuals through our occupational training, employment and supportive services. Through our culturally competent case management services, we strive to remove barriers to our participants' success on the job, addressing challenges such as childcare needs, transportation, domestic violence, substance abuse, homelessness, and housing.

English as a Second Language (ESL)

The **English as a Second Language/Vocational Immersion Program (ESL/VIP)**, an intensive English language immersion program focuses on teaching the vocabulary and cultural norms of the workplace and a work participation component. Participants progress from the lowest level of language ability to a workable knowledge of English, gaining familiarity with common workplace terminology and an understanding of workplace culture.

In addition, our **Evening Basic English as a Second Language (EBESL)** classes for beginning and intermediate learners cover listening comprehension, pronunciation, grammar, vocabulary, reading and writing.

Services

The **Computer Center** provides job search resources to job seekers from our community. During the year, more than 7,000 job seekers used these services. The center offers access to fax machines, telephones, copy services, and computers with internet capabilities to help our clients with their job search.

Through our **twice-weekly drop-in Job Orientations**, clients are offered current job listings in fields such as Hospitality, Construction, Health, Child Development, and many others. Clients are also provided with resume templates, assistance with job applications, information on interviewing, cover letters and thank-you letters. During the year, over 8,700 community members who are seeking placement assistance and job referrals have used our **drop-in job orientations and employment services**.

In addition, as part of our efforts to provide employment opportunities to our clients and the community, AJ partners with local employers, organizations, and corporations to host ongoing Job Fairs during the year. This year, Arriba Juntos hosted our **9th Annual Job Fair** with 850 job seekers attending.



In partnership with organizations and local businesses, AJ hosts during the Christmas Season an annual **Toy Give Away** event, “**La Posada**”. Last year, more than 1,500 children and their families enjoyed music, food, piñatas, clowns, bounce houses, pictures with Santa, raffle prizes, a petting zoo and lots of fun!

In collaboration with the SF Food Bank, every Thursday we offer a **Food Pantry**, distributing groceries and fresh produce to more than 48,000 community members annually.

Every Saturday and Sunday, AJ provides a place for local vendors to sell their products at the **Flea Market**. Our market provides a fast method for people to earn income.

The **AJ Boutique** provides professional clothing for clients and community members to wear for interviews and on the job.



Arriba Juntos assists low-income clients with filling out applications for the **Food Stamps** and **PG&E California Alternate Rates for Energy (CARE)** program which provides monthly discount program on energy bills to income-qualified households.

In partnership with the IRS, Tax AID, and VITA programs, AJ serves as a host site for **free tax preparation** for members of our community. This past year we assisted 100 clients with their tax returns.



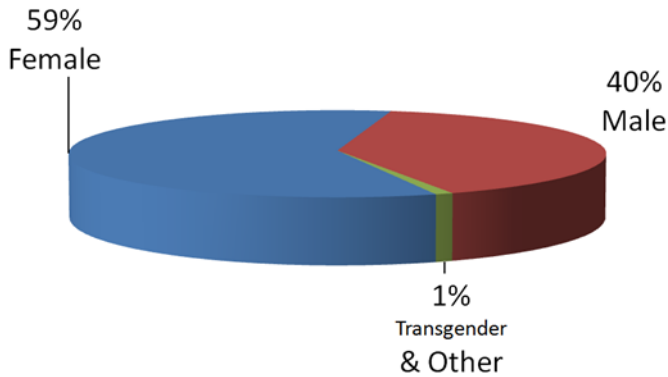
The agency hosts a **Clean Slate Walk-in Clinic** in partnership with the San Francisco Public Defender's Office twice a month. Participants with a criminal past have the opportunity to speak to a clean Slate attorney about clearing their criminal record and cleaning their DMV record.

During the year, over 1,100 **volunteers** supported us by tutoring youth and children; filing and organizing; assisting clients with their resumes and cover letters; teaching English and basic computer skills; and giving out groceries at our food pantry.



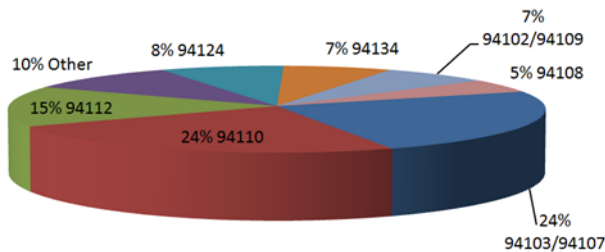
Gender

Female	50,489
Male	34,230
Transgender/Other	855
Total	85,574



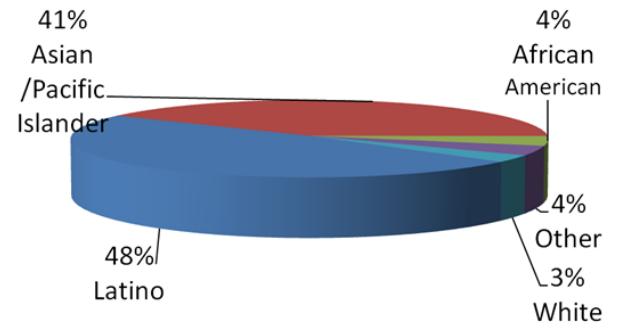
Neighborhood

94103/94107	20,538
94110	20,538
94112	12,836
Other	8,557
94124	6,846
94134	5,990
94102 /94109	5,990
94108	4,279



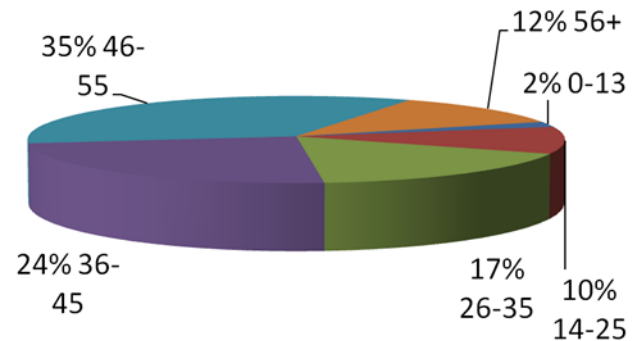
Race

Latino	41,076
Asian/Pacific Islander	35,085
African American	3,423
Other	3,449
White	2,567



Age

0-12	1,711
13-25	8,557
26-35	14,548
36-45	20,538
46-55	29,951
56+	10,269



City & County of SF	
Grants & Contracts	\$4,346,225
In-kind Value	\$4,263,244
Donations	\$1,305,602
Other Income	\$422,796
Foundation	\$60,000
Total	\$10,416,616

