

Arriba Juntos



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ANNUAL REPORT 2012-2013

DURING THE 2012-2013,
ARRIBA JUNTOS PROVIDED
93,600 SERVICES TO
SAN FRANCISCO
COMMUNITY CLIENTS.

OUR ORGANIZATION
INCREASED SERVICES
BY 4% FROM
PREVIOUS YEARS.

Dear Friends,

Arriba Juntos helped 93,600 people last year who were struggling to survive in San Francisco. Even though our local economy grew last year, there are still many people living in poverty who desperately need our services. We helped them with our weekly food pantry, boutique, flea markets and after school programs. In addition, we provide training in technology, healthcare and English in order to help our clients prepare for higher paying careers. AJ needs your generous donations and volunteer work to continue making a difference in the lives of all San Franciscans and make our city one of the greatest places in the world.



Dalila Ahumada
DALILA AHUMADA, Executive Director



Steve Lewey
STEVE LEWEY, Board President

FIVE DECADES OF ARRIBA JUNTOS

The 1900s: On May 13, 1965, the late James H. McAlister, Esq., Herman E. Gallegos, MSW, and the late Leandro P. Soto, the agency's first Executive Director, founded Arriba Juntos. The first programs were *Horizons Unlimatead*, a youth education and employment program; the *New Careers Program*, an employment program for adults; and a *Newcomers Center* for immigrants from Central and South America, located in the old St. Peter's school building at 1249 Alabama Street. In 1969, the agency moved to the old Labor Temple at 2940 16th Street at Capp. In the 1970's, United Way funded the agency's administration. Programs were funded by the National Institute of Mental Health, City College of San Francisco, various foundations, and the Mayor's Office of Employment and Training, which administered the Department of Labor's CETA program. Arriba Juntos' most notable program during this decade was an On-The-Job Training (OJT) program to train food checkers for Safeway Stores. In the 1980's, the agency's office was located at 2017 Mission Street on the corner of 16th Street. Arriba Juntos started several new programs. Among them were the Institute for the Arts of Living (IAL), funded by the San Francisco Mental Health Department; a free home weatherization program for low-income San Francisco residents and a minor home repair program for low-income homeowners, funded by PG&E; a Certified Nursing Assistant (CNA) training program; and the Adelante Program, a basic skills training program for youth from low income families. In 1987, with the assistance of the Mayor's Office of Housing, the Local Initiatives Support Corporation (LISC), and the Barker Patrinely Group (a local real estate developer), Arriba Juntos broke ground to construct a housing development for low and moderate income

families. In the 1990's, Arriba Juntos opened 48 affordable rental units called the Leandro Soto Apartments on the east side of Mission Street between 17th and 18th Street. In the same decade, Arriba Juntos purchased its own building at 1850 Mission Street between 14th and 15th Streets. Arriba Juntos has served as the premier site for the San Francisco Youth Opportunity Program for five years. Arriba Juntos was the lead agency for "Jovenes Unidos", a multi-agency collaborative funded by the San Francisco Department of Youth and their Families (DCYF). Arriba Juntos started another new program called the Homeless Employment Collaborative (HEC) funded by the Private Industry Council of San Francisco (PIC) as well as the HomeWORC program funded by the Department of Human Services (DHS) to upgrade the skills of people who work in agencies that serve the homeless population of San Francisco.

The 2000s: At the start of the second millennium, Arriba Juntos added the following new programs: 1) Mission Safe Haven program, a life skills and self-sufficiency employment program for disadvantaged youth funded by the Mayor's Office of Criminal Justice (MOCJ); 2) MUNI Entry Level Maintenance Training program, a collaboration with DHS and the San Francisco Municipal Railway (MUNI); 3) English as a Second Language (ESL) training program funded by DHS for welfare recipients; 4) Northwest Community Response Network (NCRN), a collaborative effort to reduce streetlevel violence in the Mission, Western Addition, and SOMA/Tenderloin areas; 5) Continuing Education Unit (CEU) training that is required for CNA license renewal, approved by DHS and BPPVE. Arriba Juntos also serves as an authorized testing site for the Microsoft Office Specialist Certification (MOSC).

A more recent initiative is the institution of comprehensive employment and educational services for at-risk youth, the Youth Power-Up program that includes Basic Remedial Education (BRE), General Education Diploma (GED) preparation, and Computer Remedial Education (CRE). Other new services for the community at large include a weekly food distribution program at Arriba Juntos parking lot, in coordination with the San Francisco Food Bank. As part of a continuing effort to reach out to our community, Arriba Juntos, in association with other organizations and local businesses, hosts a toy giveaway event, "La Posada" for more than 2,500 children and their families. During tax season, Arriba Juntos serves as a host site for free tax preparation. Also, Arriba Juntos assists low-income participants in filling out applications for Food Stamps and PG&E California Alternate Rates for Energy (CARE) program, which provides monthly discounts on energy bills for income qualified households. Supporting the mission of promoting economic self-sufficiency, Arriba Juntos runs a flea market on weekends for local vendors to sell their products. Also, Arriba Juntos opened a boutique with the goal of providing professional clothing for clients and community members to wear for interviews and at their work site. The agency hosts a Clean Slate Walk-in Clinic in partnership with the San Francisco Public Defender's Office twice a month, where participants with a criminal past have the opportunity to speak to a Clean Slate attorney about clearing their criminal records and cleaning their DMV records. A new addition to AJ's programs is the Rapid Response Program (RRP) designed to re-engage CalWORKS clients through a transitional employment assignment at Arriba Juntos.

“Our Mission is to promote economic self-sufficiency for San Franciscans and

Our workforce services include skills assessment, occupational training, work readiness/life skills, job leads, job placement, post placement, retention, and follow-up services. In addition, we provide wrap around services, intensive supportive services, customized case management and referrals to connect clients with the resources that would help themselves become self-sufficient.

Arriba Juntos also provides the following comprehensive employment and educational services to youth:

- The **Basic Remedial Education (BRE)** program covers basic math, reading and critical thinking.
- The **General Education Diploma (GED)** preparation class offers students an opportunity to receive guided tutoring to successfully complete the GED test and receive the equivalent of a high school diploma.
- The **Computer Remedial Education (CRE)** program helps youth gain computer and technical skills.



TECHNOLOGY

The **Homeless Employment Collaborative (HEC)** is a collective of 10 community-based non-profit organizations in which Arriba Juntos is the lead agency. As part of HEC, AJ offers the **Automated Office Skills Training (AOST)** computer program which is designed to prepare students for employment in a computerized office environment. The course is an intensive, full-time classroom immersion in the latest computer tools. The program focuses on the two main applications of computers in the office environment--word processing and spreadsheets--. The students also receive extensive training in basic computer concepts, operation, internet and email usage, personal job search assistance, work readiness and work placement.

Introduction to Computers in Spanish (ICS) is a basic computer skills program that includes: computer operation, word processing, spreadsheets, web navigation and e-mail. There is also a vocational component which uses resume creation and job-related web searches to prepare students to find jobs matching their level of experience and field of interests with the needs of the employers.

In addition, Arriba Juntos serves as a Microsoft Authorized Testing center for the **Microsoft Office Specialist Certification (MOSC)**, the only Microsoft approved program in the world for certifying proficiency in Microsoft Office desktop applications.



YOUTH

The onsite **After School** program allows elementary school children to complete all of their homework with one-on-one assistance from tutors. Afterwards, the children may enjoy fun educational and recreational activities. Arriba Juntos extends these services throughout the summer.

Power Up Youth (PUY) and Youth Employment Services (YES) program at Arriba Juntos provides at-risk youth with the tools they need to become self-sufficient and maintain a stable lifestyle. The program includes work readiness preparation, life skills workshops, peer-to-peer support, computer skills training, GED preparation, intensive case management, job search and placement assistance, supportive services, information and referrals, and retention and follow up services. All of our youth clients will receive the customized individual attention and support they need to be able to reach their individual goals.

Interrupt, Predict, and Organize (IPO) for a Safer San Francisco is a violence prevention and intervention initiative created by the Mayor's Office. The major objective is to implement a coordinated service strategy for at-risk and in-risk individuals in San Francisco's high crime neighborhoods. This strategy is designed to address early intervention, education, workforce and behavioral health needs. Employment is an essential component in creating an effective violence prevention strategy. The IPO program at Arriba Juntos serves young adults (ages 18-25) and provides intensive job readiness training, case management and barrier remediation.

HEALTH CAREERS

Our **Homecare Training Program** prepares students to become caregivers and provide support to seniors or incapacitated individuals. Students are trained to assist patients with their daily living needs in the patients' homes.

The **Certified Nurse Assistant/Home Health Aide (CNA/CHHA)** training program is designed to prepare students to provide health services for patients in long-term care facilities, hospitals, and private homes. After successful completion of the program, graduates are eligible to take the Nursing Assistant State Certification exam.

The health careers training programs also includes a **Cardiopulmonary Resuscitation (CPR)** course to obtain the American Safety and Health Institute Certification, which is valid for two years.

We also offer **Continuing Education Units (CEU's)** classes that are required for Certified Nursing Assistant license renewal.



OTHER EMPLOYMENT PROGRAMS

The **HomeWORC (Homeless People Working for Opportunity, Resource, and Change)** is an employment/training program for homeless and formerly homeless front-line staff and volunteers working in the homeless services industry. We give them the skills and knowledge to advance into higher-level and better paying positions with a customized course curriculum, case management, job placement, career advancement services and supportive services throughout the program.

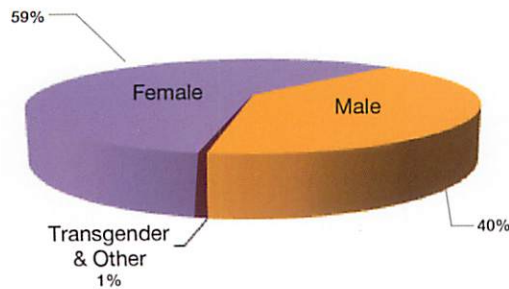


The **Rapid Response Program (RRP)** for Welfare-to-Work Re-Engagement is a program for CalWORKS recipients. It is aimed at reentering them into the workforce by providing a one month transitional employment opportunity at Arriba Juntos or another community-based nonprofit organization. Participants receive paid on-the-job training related to their field of interest where they can develop, practice and enhance all the necessary skills for the workplace, including social and technical ones. Arriba Juntos assists participants in eliminating employment barriers by offering resume assistance, interview preparation, weekly computer training, job opportunity referrals and community resources.

The **Community Jobs Program (CJP)** is a transitional employment program created for CalWORKS and PAES recipients so they may gain valuable work experience through placement at a community based organization. Participants

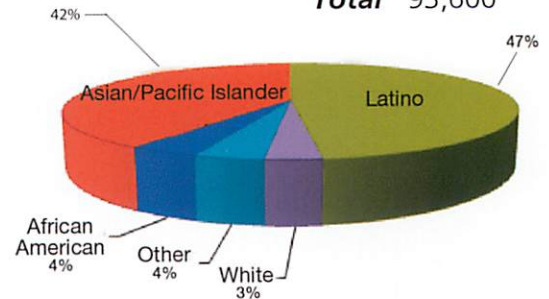
Gender

Female	54,900
Male	37,700
Transgender/Other	1,000
Total	93,600



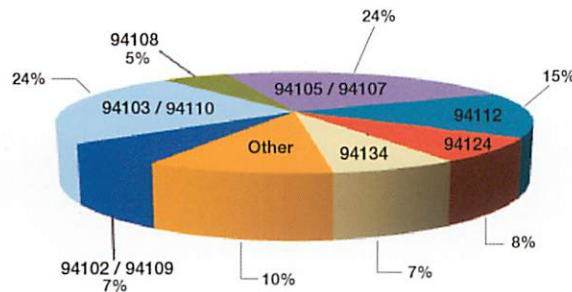
Race

Latino	44,200
Asian/Pacific Islander	37,900
African American	4,100
White	3,200
Other	4,200
Total	93,600



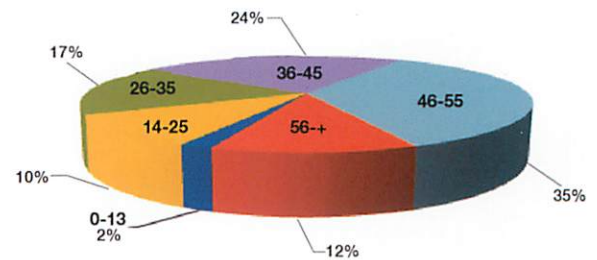
Neighborhood

94105/94107	22,250
94103/94110	22,150
94112	13,850
94124	7,500
94102/94109	6,600
94134	6,600
94108	5,075
Other	9,575
Total	93,600



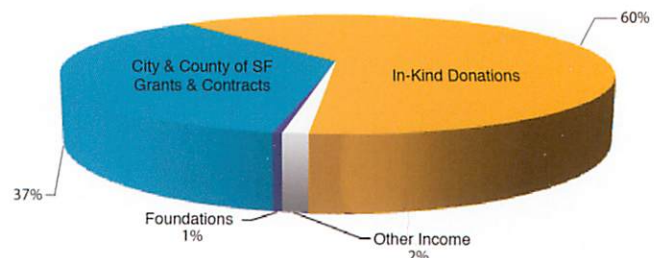
Age

0-13	2,000
14-25	9,800
26-35	16,100
36-45	22,100
46-55	32,300
56+	11,300
Total	93,600



Budget

City & County SF	
Grants & Contracts	\$5,517,192
Foundations	\$50,000
Other Income	\$236,330
In-Kind Donations	\$9,114,511
Total	\$14,918,033



their families through occupational training and employment opportunities.”

Every year AJ assists and supports thousands of families and individuals through our occupational training, employment and supportive services. Through our culturally competent case management services, we strive to remove barriers from our participants' success on the job, addressing challenges such as childcare needs, transportation, domestic violence, substance abuse, homelessness and housing.

receive GED preparation, professional development, computer skills training and intensive case management at the same time.

The **District 11 Beautification Program (D-11)** provides a four month paid work experience to residents of District 11 (Cayuga Terrace, Croker Amazon, Excelsior, Ingleside, Merced Heights, Mission Terrace, Oceanview and Outer Mission). Participants beautify their own neighborhood and learn about sanitation and tree maintenance. Participants also attend work readiness and computer classes with the paid work experience.

The **Refugee Cash Assistance Program (RCA)** at Arriba Juntos offers refugees and asylees classes for fast language skills acquisition in comprehension, speaking, reading, and writing. The program includes individualized and group instruction offering innovative methodologies and up-to-date technology for all skill levels. Job search and placement services with staff that focus on students' specific skills and interests have a very successful track record. Also, the refugees/asylees receive intensive case management providing comprehensive support through assessments, evaluations, planning and implementation customized to the individual clients' needs.

ENGLISH AS A SECOND LANGUAGE (ESL)

The **English as a Second Language/Vocational Immersion Program (ESL/VIP)** is an intensive English language immersion program which focuses on teaching vocabulary and workplace customs. This program includes a paid and non-paid work participation component. Participants progress from the lowest level of language ability to a workable knowledge of English, gaining familiarity with common workplace terminology and developing an understanding of workplace culture. This highly successful program has become a model for other cities with large immigrant populations.

The **Evening Basic English as a Second Language (EBESL)** classes for beginning and intermediate English language learners cover listening, comprehension, pronunciation, grammar, vocabulary, reading and writing.

SERVICES

We provide **Information and Referral Assistance** with regard to social service resources and programs in the community and around the Bay Area including: financial assistance, housing and shelter information, healthcare, children's services and legal services, among others.

Our **Open Access Computer Center** represents a crucial part in a deliberate effort to bridge the digital divide by providing technology equipment and assistance. It offers access to resources such as fax machines, telephones, copy services and computers with internet access. During the year, more than 8,000 job seekers used our computer center.

Our twice-weekly **Drop-in Job Orientations**, clients are offered current job listings in fields such as hospitality, construction, health, retail, administrative and many others. Clients are also provided assistance with job applications, resumes, cover letters and interviewing techniques. Over 9,700 community members have accessed our drop-in job orientations.



As part of our efforts to connect our clients and community members with employers and a wide range of job opportunities, AJ hosts onsite **Job Fairs**. AJ partners with local organizations and companies during this event with over 2,500 job seekers in attendance.

In collaboration with the SF Food Bank, every Thursday, we offer a **Food Pantry** where we distribute free, healthy groceries and fresh produce to more than 900 local residents to help balance their diets.

During the tax season, AJ offers free **Professional Tax Preparation** to qualifying San Francisco residents in Spanish and English. We partner with the IRS, Tax AID, and VITA programs to assist over 150 clients each year.

Arriba Juntos assists low-income clients in obtaining energy assistance through the **PG&E CARE Program**. This program provides monthly discounts on energy bills for income qualified households.

As an access site for Cal-Fresh benefit applications, Arriba Juntos is able to assist prospective applicants in assessing their eligibility and submitting applications for Cal-Fresh benefits through our **Cal-Fresh Application Assistance service**.

We provide our students with hot and nourishing lunches during the week with our **Lunch Distribution** service.



During the holiday season, AJ partners with organizations and local businesses to host an annual "La Posada" Toy Give Away event. Each year, hundreds of children and their families enjoy music, entertainment, food, piñatas, clowns, bounce houses, pictures with Santa, and lots of fun! We distribute holiday gifts to all children in attendance.

Low income individuals and families can apply for free health insurance through Medi-Cal at Arriba Juntos through the Covered California Enrollment Assistance Program.

Every Saturday and Sunday, AJ opens its parking lot to local vendors to sell their products and goods at our Flea Market. We provide the opportunity for people to earn income by participating in our market. Our clients receive free professional interview and work place clothing through the AJ Boutique. The boutique is open daily to the community at large for very low cost clothing and household items. Arriba Juntos accepts donations to support this effort.

AJ hosts a Clean Slate Walk-in Clinic in partnership with the San Francisco Public Defender's Office. Participants with a criminal record have the opportunity to work with Clean Slate attorney to clear their record.



